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Hall County Tax Office Launches New Website, Expands Online Access

GAINESVILLE, Ga. (Feb. 2023) – The Hall County Tax Commissioner's Office has launched a new website to better serve taxpayers online as part of its ongoing Save a Trip campaign.

The upgraded website offers easier access to information, including an interactive chat feature that is available 24/7. Using artificial intelligence, this feature assists the customer with finding helpful information quickly and easily. The website also features an option for taxpayers to enroll in a texting program that will provide a quick response to their questions during office hours.

“We’ve developed multiple convenient ways to pay your property taxes or renew your vehicle tag,” Tax Commissioner Darla Eden said. “Our new website outlines these technologies and many more services offered by our office from the comfort of your home or convenience of your mobile phone.”

The Tax Commissioner’s office is highly focused on improving the capability to accommodate Hall County’s growth and increase overall efficiency.

For greater convenience and efficiency, Eden reminds citizens that they do not need to visit the tax office in person to make a payment. The Tax Commissioner’s office offers several ways to “Save a Trip and Skip the Line” to handle motor vehicle and property tax payments.

- Renew tag decals and pay property taxes online at www.hallcountytax.org.
- Instant tag decals at kiosks in participating Kroger Stores.
- Mail in tag renewal or property tax payment.
- Use the drive-up drop box just across from the front doors at the Government Center.
- Call 770-531-6950 or Text 833.602.8497.

The website provides additional details to find the best option for taxpayers to make payments. The professional and friendly staff at the Tax Commissioner’s office is also available when you need to visit in person. Scheduling an appointment online using the new website is easy and saves residents from having to wait in line.

The new website is part of an ongoing initiative to provide exceptional service to county stakeholders.

The office also places a priority on cross-training staff to better serve county residents. All tax/ tag agents are able to process motor vehicle and property tax transactions. Eliminating dual lines and minimizing the total wait times for visitors.

For questions, please contact the Hall County Tax Commissioner's Office by phone at (770) 531-6950, email propertytax@hallcounty.org, tagoffice@hallcounty.org, or text at 1-833-602-8497.

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